

**Notification Letter
Renovation Plan 2026**

Dear Valued Business Partners,

Firstly, we would like to sincerely thank you for your ongoing relationship and support of Aurora Oriental Resort SSH. Your dedication to our company has been crucial to our success, and we sincerely thank you for that.

As part of our ongoing commitment to delivering exceptional hospitality standards and continuously elevating the guest experience, we are pleased to announce a strategic renovation program scheduled to take place during Summer 2026 at Aurora Oriental Resort SSH

These carefully planned renovations reflect our long term vision to further strengthen the hotel's positioning as a leading luxury destination while ensuring our guests continue to enjoy the highest levels of comfort and service.

Planned Renovations: -

Zodiac Discotheque, Bay Meeting Room & Annex Lobby

These areas will undergo a complete transformation into premium standalone Food & Beverage concepts designed to enrich the overall guest experience with modern and distinctive dining and beverages offerings.

Project Timeline: 01st July 2026 – 30th November 2026

Please note that these facilities are currently non operational and are not included within the All-Inclusive concept. In addition, all work areas will be fully isolated and secured to ensure no impact whatsoever on guest comfort, relaxation, or hotel operations.

Kindly note that the Bay Meeting Room and Zodiac Discotheque should be totally removed from the website, brochures, and all marketing materials, and the new outlets will be announced prior to the official opening.

Spa & Gym Renovation

Our Spa and Fitness facilities will undergo a comprehensive renovation aimed at introducing a more luxurious and contemporary wellness experience.

Project Timeline: 01st July 2026 – 15th August 2026

Only the massage service will be relocated and organized at a temporary alternative location within the hotel facilities, while the beauty salon will remain fully operational in it's current location.

NB: The gym and the rest of the spa facilities will be out of service during the mentioned period.

Our Commitment to Guest Comfort

We fully understand the importance of providing a peaceful and enjoyable holiday environment. Therefore, all renovation works will be strictly limited to isolated, non operational areas and managed according to the highest operational and safety standards.

We are pleased to confirm that:

Aurora Oriental Resort

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- No noise disturbance is expected in guest rooms, swimming pools, restaurants, or primary public areas.
- All core hotel facilities and services will remain fully operational.
- The All-Inclusive program and guest experience will continue without interruption.

Once again, we extend our heartfelt appreciation for your continued support and understanding during this renovation period. Our team remains dedicated to delivering exceptional service and ensuring that our mutual clients have a memorable and enjoyable stay at Aurora Oriental Resort SSH.

If you require any further information or assistance, please do not hesitate to contact our team. We look forward to welcoming your clients to our resort and creating unforgettable memories.

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